



# Our Vision for the State of Arizona

Arizona will be the number one state to live, work, play, visit, recreate, retire, and get an education.

*-- Governor Doug Ducey*

## Who We Are

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You know us. We are your family, friends and neighbors. We have chosen to serve Arizona and our fellow citizens in their pursuit of a better life. We are an EMPOWERED WORKFORCE of highly engaged and creative people who dedicate each and every day to serving our customers' needs and earning our taxpayers' trust. Unwavering and generous, we are recognized nationwide as ROLE MODELS for innovation and CONTINUOUS IMPROVEMENT. We demonstrate through measurable results that Arizona is the best state in the nation.

## Our Common Purpose

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WHAT WE DO MATTERS. Nearly 7 million Arizonans and countless visitors value an efficient, effective and responsive state government that delivers the opportunity for a better life in a RICH, VIBRANT and CLEAN ENVIRONMENT. Arizonans enjoy a STRONG, INNOVATIVE ECONOMY powered by HEALTHY CITIZENS living in SAFE COMMUNITIES. Every student has access to a world-class, 21<sup>ST</sup> CENTURY EDUCATION that readies tomorrow's leaders for the challenges of a rapidly changing world. We dedicate our careers to advance these priorities for generations to come.

## Our Approach

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Arizona operates at the SPEED OF BUSINESS. We have embraced an innovative, professional and results-driven management system to transform the way our state government thinks and does business – working as one cohesive enterprise. Ours is a people-centered approach, with a focus on CUSTOMER SERVICE, TRANSPARENCY and ACCOUNTABILITY to the taxpayer. We value the authority we have to get results through structured problem solving and data-driven decision making. We thrive in a culture of CONTINUOUS IMPROVEMENT where we reflect daily on how we are doing while always seeking a better way. With our eyes fixed firmly on the road ahead, we will do more good for the people of Arizona by improving our performance each and every day.