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STATE OF ARIZONA

JUL 2 7 1994

DEPARTMENT OF INSURANCE BY

In the matter of:

MICKEY NELSON CLAYTON,

CONSENT ORDER

Respondent.

The Arizona Department of Insurance (Department) has conducted an investigation into the activities of Respondent Mickey Nelson Clayton (Clayton) with respect to a complaint received on or about June 9, 1994 from Christine Brush (Brush).

In order to resolve this matter without the commencement of formal proceedings, Respondent hereby admits that the following Findings of Fact are true and consents to the entry of the following Conclusions of Law and Order.

FINDINGS OF FACT

- 1. The Director is charged with the enforcement of Title 20, Arizona Revised Statutes, relating to insurance.
- 2. Respondent, at all material times, held a license to transact property and casualty business as both an agent and a broker, license number 15695. Respondent is also a licensed life and disability agent.
- 3. On or about April 20, 1994, Respondent received an application from Brush for a six month motor vehicle insurance policy through Five Star Insurance (Five Star), a premium finance agreement through Dwight Financial Services (Dwight) and an initial premium payment of \$194 from Brush. The policy was to be effective April 21, 1994 through October 21, 1994.

- 4. Neither the application nor the premium payment were ever forwarded to Five Star nor was the premium finance agreement ever sent to Dwight.
- 5. On or about May 17, 1994, Respondent received notice from Five Star that the binder issued to Brush was void and that Brush had no insurance coverage through Five Star.
- 6. On or about June 6, 1994, Brush's unoccupied vehicle was damaged in a hit and run accident in a parking lot.
- 7. On or about June 9, 1994, Respondent issued a motor vehicle identification card to Brush showing automobile insurance coverage with Five Star effective April 21, 1994.
- 8. On or about June 21, 1994, Respondent paid \$194 to Brush as restitution for premium payment collected but never forwarded to Five Star.
- 9. Brush reports that the damage to her vehicle has been repaired by the insurer of the driver who struck her vehicle.

CONCLUSIONS OF LAW

- 1. The Director has jurisdiction over this matter.
- 2. Respondent's conduct constitutes a willful violation of, or willful noncompliance with, any provision of this title, or any lawful rule, regulation of order of the Director, within the meaning of A.R.S. § 20-316(A)(2).
- 3. Respondent's conduct constitutes the conduct of affairs under the license showing the Respondent to be incompetent or a source of injury and loss to, or repeated complaint by, the public or any insurer in violation of A.R.S. § 20-316(A)(7).

- 4. Respondent's conduct constitutes misrepresentation and false advertising of a policy within the meaning of A.R.S. §20-443(1).
- 5. Respondent's conduct constitutes false or deceptive advertising of insurance within the meaning of A.R.S. \$20-444(A).
- 6. Grounds exist for the Director to suspend, revoke, or refuse to renew Respondent's insurance licenses or to order Respondent to pay civil penalties or both, pursuant to A.R.S. § 20-316 (A) and (C).

ORDER

IT IS HEREBY ORDERED THAT:

- 1. Respondent's insurance licenses shall be suspended for thirty (30) calendar days commencing August 1, 1994, and
- 2. Respondent shall pay a civil penalty in the amount of one thousand dollars (\$1000) to the Director, within 30 days from the date of the entry of this Order, for remission to the State Treasurer for deposit in the State General Fund.

DATED AND EFFECTIVE this 27th day of July, 1994.

CHRIS HERSTAM
Director of Insurance

Director of Insurance

CONSENT TO ORDER

- 1. Respondent Clayton acknowledges that he has reviewed the foregoing Findings of Fact, Conclusions of Law and Order.
- 2. Respondent admits the jurisdiction of the Director of Insurance, State of Arizona, and admits the foregoing

Findings of Fact and Conclusions of Law and consents to the entry of this Order.

- 3. Respondent is aware of his right to a hearing at which Respondent may be represented by counsel, present evidence and cross-examine witnesses. Respondent hereby irrevocably waives his right to such public hearing and to any court appeals relating thereto.
- 4. Respondent states that no promise of any kind or nature whatsoever, except as expressly contained in this Consent Order, was made to him to induce him to enter into this Order and that he has entered into this Order voluntarily.
- 5. Respondent acknowledges that the acceptance of this Order by the Director of Insurance, State of Arizona, is solely for the purpose of settling this matter against him and does not preclude any other agency or officer of this state or subdivision thereof from instituting civil or criminal proceedings as may be appropriate now or in the future.

7-27-94 (Date)

MICKEY NELSON CLAYTON

COPIES of the foregoing mailed/delivered this 27th day of July, 1994, to:

Mickey Nelson Clayton 4545 North 27th Avenue Phoenix, Arizona 85017

Carnegie General Insurance Agency Post Office Box 3305 Thousand Oaks, California 91359

Dwight Financial, Inc. 3335 North 16th Street, Suite 2000 Fost Office Box 7397 Phoenix, Arizona 85011-7397

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Five Star Insurance 4545 North 27th Avenue Phoenix, Arizona 85017

Christine S. Brush 7315-1 North Black Canyon Highway Phoenix, Arizona 85021

Chris Herstam, Director
Gay Ann Williams, Deputy Director
Charles Cohen, Executive Assistant Director
Catherine O'Neil, Special Assistant
Deloris Williamson, Assistant Director
Jay Rubin, Manager, Investigations Unit
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2910 North 44th Street, Suite 210
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Chris Crawford